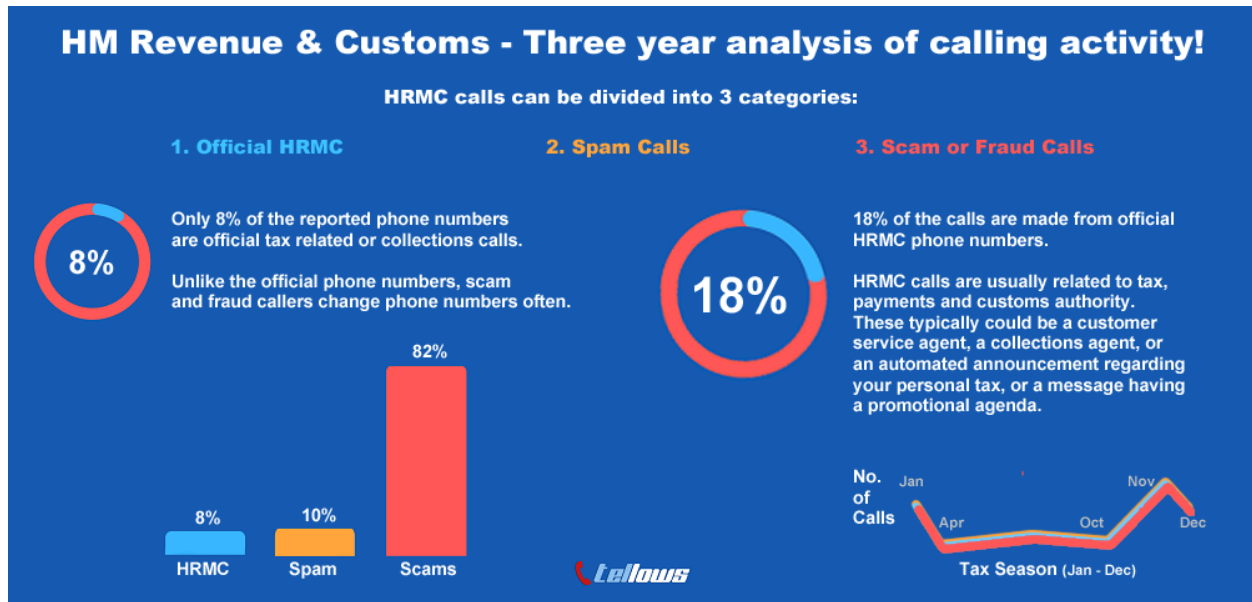


FOR IMMEDIATE RELEASE

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HMRC Phone Scams - How to Tell Whether the Call is Legitimate or a Scam?

In a concerted effort to safeguard the public from escalating phone scams, tellows, a distinguished consumer protection platform, delves into the concerning rise of HMRC-related phone scams. This critical study aims to equip individuals with the knowledge needed to distinguish between legitimate HM Revenue & Customs calls and potentially fraudulent attempts.



Img: Scrutinizing data from [JAN 2020 - NOV 2023]

Deciphering the Landscape of HMRC Phone Scams

As the authoritative non-ministerial department overseeing taxes, payments, and customs in the United Kingdom, HM Revenue & Customs (HMRC) plays a pivotal role in ensuring the fair and efficient collection of taxes. Unfortunately, scammers exploit the complexity of the tax system, posing a significant threat to unsuspecting individuals.



Identifying Legitimate HMRC Calls vs. Scams

The tellows study categorizes HMRC-related phone calls into three main segments:

1. Official HMRC Calls: Genuine calls from HMRC regarding tax matters, payments, or customs.
2. Spam calls: HMRC debt collection or survey calls, that persist even after being initially addressed.
3. HMRC Phone Scams: Deceptive calls impersonating HMRC officials, aiming to defraud individuals by extracting sensitive information or payments under false pretenses.

Tactics Employed by Scammers

The study reveals a variety of tactics employed by scammers, including:

- Impersonation of HMRC officials, claiming urgent tax issues.
- Threats of legal consequences to coerce victims into immediate action.
- Requests for sensitive information or payments via unconventional methods.

Empowering Consumers with tellows Insights

tellows is committed to empowering consumers with actionable insights. The study provides a comprehensive guide on recognizing the red flags of HMRC-related phone scams, categorizing phone numbers based on the tellows score to evaluate the risk associated with each caller.

Contact Information for Editorial Enquiries

For editorial inquiries, further details on tellows Insights, and access to tellows data, please contact:

Richard Grant
tellows ltd.
Eschenring 6, 04282 Bennewitz, Germany
Tel.: +49 341 35540902
Mobil: +49 152 28754986
Fax: +49 341 35540902
Mail: presse@tellows.de



About tellows

tellows, a trusted consumer protection platform, provides solutions to identify unknown calls. The tellows app for caller ID and blocking is available for Android and iOS. With a database containing 1.9 million telephone number ratings, tellows serves over 9 million monthly users in more than 50 countries. Explore more about tellows at www.tellows.co.uk.

Find the detailed study here: [HMRC Phone Scams - How to tell whether the call is legitimate or a scam?](#)

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Note to Editors: *The provided information is based on a comprehensive study conducted by tellows on HMRC-related phone call scams. For additional insights and data, please contact the tellows editorial team.*